



# Homeland Security

Daily Open Source Infrastructure Report for 15 November 2010

Current Nationwide Threat Level

ELEVATED

Significant Risk of Terrorist Attacks

For information, click here:  
<http://www.dhs.gov>

## Top Stories

- According to the South Florida Sun Sentinel, an identity theft ring led by employees at a hospital and physician's office stole data from 1,500 patients and sold it to crooks. The thieves used the data to obtain credit and debit cards, and ultimately cash. (See item [43](#))
- National Defense Magazine reports that in April 2010, China's state-controlled telecommunications company hijacked 15 percent of the world's Internet traffic, including data from U.S. military and civilian organizations, for 18 minutes. (See item [57](#))

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## Energy Sector

Current Electricity Sector Threat Alert Levels: **Physical: ELEVATED, Cyber: ELEVATED**

Scale: LOW, GUARDED, ELEVATED, HIGH, SEVERE [Source: ISAC for the Electricity Sector (ES-ISAC) - <http://www.esisac.com>]

1. *November 12, Associated Press* – (California) **East Palo Alto, California gas pipeline segment declared safe.** Engineers said a segment of a natural gas pipeline in East Palo Alto, California that was considered at high risk of an explosion is safe. Pacific Gas & Electric Co. (PG&E) inspected the 18-foot segment and announced it was safe the week of November 1. The utility said no repairs or replacement are needed. PG&E released a list of 100 high-risk pipeline segments in the wake of a September 9 pipeline

explosion in San Bruno that killed eight people and destroyed 35 homes. The utility said the segments were flagged for a number of reasons, including corrosion and concerns about their nearness to densely populated areas.

Source: <http://www.sfexaminer.com/local/ap/east-palo-alto-gas-pipeline-segment-declared-safe-107468038.html>

2. *November 12, Associated Press* – (International) **Mexico violence costs \$350K daily in natural gas losses.** Threats and violence by drug gangs are preventing some government oil workers from reaching installations in northern Mexico and costing state-owned Petroleos Mexicanos (Pemex) about \$350,000 every day in lost production, a company official said November 11. The official said Pemex has shut down the equivalent of about 100 million cubic feet of natural gas production per day. That amounts to about \$10.5 million per month, or about 2.3 percent of Mexico's \$450 million per month average in monthly natural gas revenues. The lost production is centered in the Burgos gas field near the east Texas border in an area where drug gangs have threatened and kidnapped Pemex workers at some of the company's installations. The official said that earlier in the year, when the security problems were most acute, gas production was down twice as much — about 200 million cubic feet per day. The problem came to a head in May 2010, when five workers at a gas compression plant were abducted by armed men. The father of one of the victims has said the workers were warned to stay away, and the kidnapped men have not been heard from since. However, army troops are now helping Pemex provide increased security. "This has allowed us to start partially recovering the production we had stopped for this reason," the Pemex exploration and production division chief told local media.  
Source: <http://www.theeagle.com/world/Mexico-violence-costs--350K-daily-in-natural-gas-losses>
3. *November 12, Pottsville Republican & Herald* – (Pennsylvania) **Tripped power line causes outage for thousands in Schuylkill County, Pennsylvania.** More than 11,000 people in Schuylkill County, Pennsylvania were without power November 11 before PPL resolved the problem in about 90 minutes. A PPL spokeswoman said a tripped power line in Frackville caused the outages, which affected customers in Schuylkill Township, Rush Township, West Mahanoy Township, Frackville, Girardville, Tamaqua, Ashland, and other nearby areas. The line, called the 69KZ Hauto Frackville Line, powers much of northern and eastern Schuylkill County. It tripped about 10:45 a.m. At the height of the outage, 11,000 people were in the dark, although PPL quickly cut that number to 9,000. Just after 1 p.m., all power had been restored in the county, according to PPL's Web site. The spokeswoman said PPL made adjustments to its lines and the loads they carry, isolating the problem and fixing it within 2 hours. The Schuylkill County Communications Center said fire, police, and others were directing traffic at intersections throughout the affected areas.  
Source: <http://republicanherald.com/news/tripped-power-line-causes-outage-for-thousands-in-schuylkill-county-1.1062543>
4. *November 12, Fort Myers News-Press and WTSP 10 St. Petersburg* – (Florida) **Fort Myers gas explosion: Thousands still without gas.** The U.S. Department of Labor

will decide who is responsible for a Fort Myers gas line explosion November 11 that severely burned a construction worker, and has 8,000 Lee and Collier County customers without natural gas, possibly for days. Around 1:45 p.m. the construction worker, who was working on a road-widening project, drove a piece of construction equipment over an 8-inch natural gas line, said a Tampa Electric Company (TECO) spokesman. The explosion — which witnesses said sounded like a sonic boom — ripped through the air. Instantly, bright orange plumes engulfed the equipment and reached at least 50 feet into the air. The worker, a 30-year-old of Bonita Springs, was in critical condition November 12 at Tampa General Hospital. Burns cover 50 percent of his body, according to emergency workers. Fire charred a portion of Colonial between Treeline Avenue and State Road 82, closing westbound traffic. Colonial Blvd. reopened earlier November 12. Meanwhile, TECO Peoples Gas' customers in Lee and Collier — including hospitals, schools, restaurants, and hotels — lost natural gas service. The company said restoring gas will be a lengthy process.

Source: <http://www.wtsp.com/news/state/story.aspx?storyid=155867>

5. *November 11, Deseret News* – (Utah) **Two injured in Utah oil company explosion.** Two people in Utah were injured November 10 after an apparent explosion at an oil field services company in the Jensen Industrial Park touched off a massive fire. Fire crews from the Jensen, Naples, and Vernal City-Uintah County fire departments were called to the fire at Adler Hot Oil about 1:15 p.m. At least one person, whom officials said was likely an Adler Hot Oil employee, suffered burns to the face, according to emergency radio traffic. “We don’t know anything about his condition at all,” the RNI human resources director said. Uintah fire officials said two individuals suffered minor injuries and were transported to Ashley Regional Medical Center. Firefighters initially took up defensive positions outside the shop based on reports that there were propane tanks inside the building. They later moved into the building. The building was a total loss at an estimated value of \$350,000, according to fire officials. The cause of the fire is under investigation.  
Source: <http://www.firerescue1.com/fire-attack/articles/907752-2-injured-in-Utah-oil-company-explosion/>
6. *November 11, KGO 7 San Francisco* – (California) **Tesoro refinery incident under investigation.** Officials at Tesoro’s Golden Eagle refinery near Martinez, California were working November 11 to determine what caused a total power outage that shut down the plant and prompted health officials to issue a shelter-in-place warning, a refinery spokesman said. The power outage happened at about 4 p.m., said the external affairs representative for Texas-based Tesoro Corp. According to the director of the Contra Costa Hazardous Materials program, the refinery’s primary source of power comes from Foster Wheeler, an engineering and construction contractor and power equipment supplier. PG&E ordinarily supplies backup power. The director said that when one power supply goes down, the other is designed to immediately provide backup power without interrupting refinery operations, but that is not what happened November 10. Although the cause of the failure is still under investigation, it appears PG&E experienced a power outage, which somehow tripped the Foster Wheeler co-generator, causing it to fail too. When that happened, the entire refinery shut down,

forcing operators to send large amounts of material to the refinery's flares. Huge flames and a giant cloud of black smoke were visible from miles away. Power was restored at 7:53 p.m., which helped officials reduce the amount of material that was being sent to the flare. The Golden Eagle refinery is the second-largest oil refinery in Northern California and has a crude oil capacity of 166,000 barrels per day. The plant produces gasoline, diesel, heavy fuel oils, liquefied petroleum gas and petroleum coke, according to the company's Web site.

Source: [http://abclocal.go.com/kgo/story?section=news/local/east\\_bay&id=7784145](http://abclocal.go.com/kgo/story?section=news/local/east_bay&id=7784145)

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## **Chemical Industry Sector**

7. *November 12, WISH 8 Indianapolis* – (Indiana) **Ammonia leak sealed at CSX railyards.** CSX officials have confirmed the source of an ammonia leak November 12 in Hendricks County, Indiana. Vapor escaped from an empty tanker through a seal that had deteriorated. The odor of ammonia was in the air at around midnight. Hendricks County fire crews traced the source to the CSX railyards. They asked for help from the Wayne Township Hazardous Materials Team. At 2:30 a.m., air readings just west of the leak registered at 0.25 parts per million making it necessary for everyone to wear air masks. By 4 a.m. the leak was fixed.

Source: [http://www.wishtv.com/dpp/news/local/west\\_central/ammonia-leak-sealed-at-csx-railyards](http://www.wishtv.com/dpp/news/local/west_central/ammonia-leak-sealed-at-csx-railyards)

8. *November 11, Associated Press* – (Arkansas) **Arkansas homes evacuated after hydrochloric acid leaks from container in Kensett.** Some residents have been allowed to return to their homes after hydrochloric acid leaked from a container at a gas services facility near Searcy, Arkansas. The Searcy Daily Citizen reported that about 25 homes in Kensett were evacuated around 9 a.m. November 11 after the leak was discovered at Superior Well Services, located near the intersection of Arkansas Highways 36 and 367. Searcy firefighters responded to the call. The assistant fire chief said about 60 gallons of the substance leaked, creating a 4-foot high cloud of caustic fumes that dissipated in the wind. The fire department's hazardous material response team installed a device to seal the container, and a private contractor was called in to clean up the spill.

Source: <http://www.kfsm.com/news/sns-ap-ar--searcy-hydrochloricacid,0,1783641.story>

9. *November 11, San Bernardino Press-Enterprise* – (California) **Chemicals in burning barn force evacuations.** Twenty-nine homes were evacuated and more than 500 residents were urged to stay indoors for about 6 hours November 11 when a barn filled with pest-control chemicals caught fire in Pedley, California. The fire was reported at 10:17 a.m. in the 8600 block of 54th Street, off Pedley Road, the Cal Fire/Riverside County Fire Department said in a news release. The barn contained 75 three-pound

containers of aluminum phosphide, a chemical used to kill off infestations of rodents, specifically gophers, a fire department captain said. The owner of the home runs a pest-control business. As smoke drifted through the neighborhood, Riverside County sheriff's deputies ordered residents living on Chifney Lane and 56th Street to evacuate as a precautionary measure. The Red Cross set up an evacuation center at nearby Patriot High School, but as of 5:45 p.m., no one had shown up. Residents south of the fire, but not in the direct line of the smoke drift, were told to stay inside their homes until fire officials could tell them it was safe to leave. The evacuation and shelter-in-place orders were lifted about 6:45 p.m., once a hazardous-materials team and Riverside County health officials determined the health threat was over.

Source:

[http://www.pe.com/localnews/stories/PE\\_News\\_Local\\_D\\_wbarn12.464dfe1.html](http://www.pe.com/localnews/stories/PE_News_Local_D_wbarn12.464dfe1.html)

10. *November 11, Gadsden Times* – (Alabama) **Wreck closes U.S. Highway 11 for hours.** U.S. Highway 11 in Alabama was closed for several hours November 11 after a tanker truck hauling liquid asphalt overturned and blocked both lanes. The wreck happened about 7 a.m. when a man driving a work van pulled from his driveway into the path of the northbound tanker truck. The tanker and the van collided, and the truck overturned. The van had front-end damage. About 5,651 gallons of liquid asphalt, at about 350 degrees, were in the tanker, and the liquid began to leak in a ditch. The valve on the leaking tanker was plugged, and only a portion of the liquid asphalt remained in the tanker. About 3 hours after the crash, the spilled asphalt had cooled enough for two wreckers to right the tanker. After the truck was righted and moved, the highway was reopened. Traffic was rerouted from Keener Lane to Stephens Gap Road for 6 hours. The Alabama Department of Environmental Management also responded, but the material was not hazardous and was not expected to cause damage. Alabama state troopers responded, along with the Alabama Department of Transportation, Keener and Reece City fire departments, Etowah County Sheriff's Office and Good Hope Construction employees.

Source:

<http://www.gadsdentimes.com/article/20101111/NEWS/101119980/1016/NEWS?p=all&tc=pgall&tc=ar>

11. *November 10, Nashville Tennessean* – (Tennessee) **Fatal crash blocks I-40 westbound; closed until 10:30 p.m.** I-40 westbound in Tennessee re-opened at 10:30 p.m. November 10 after a fatal collision involving a tanker carrying toxic acid. Police were telling motorists to steer clear of I-40 in the Mt. Juliet area during rush hour. The wreck on I-40 at Mt. Juliet Road closed the interstate between mile marker 228 and 225 until 6 p.m. A tractor trailer carrying toxic acid and a pickup truck slammed head on at 11 a.m. The pick up truck drove the wrong way down the off ramp, the Mt. Juliet police chief said. The drivers of both vehicles were killed in the crash. The container holding the acid was breached but “not to the point of a massive leak,” he said. Police did not have to evacuate the area. The Tennessee Highway Patrol is investigating the collision. The two vehicles collided head on with such a force that the axle on the tractor trailer truck was knocked off of the truck.

Source:

<http://www.tennessean.com/article/20101110/NEWS01/101110126/Fatal+crash+blocks+I-40+westbound++closed+until+9+30+p.m.>

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## **Nuclear Reactors, Materials and Waste Sector**

12. *November 11, Today's Sunbeam* – (New Jersey) **PSEG Nuclear's Hope Creek reactor back on line, begins production of Cobalt-60.** The Hope Creek nuclear reactor in Lower Alloways Creek Township, New Jersey started producing electricity again November 11. It also began the production of Cobalt-60, a spokesman for the plant's operators said. Hope Creek began sending electricity over the PJM regional power grid at 1:32, the PSEG Nuclear spokesman said. The plant had been off line since October 15 for its 16th refueling outage. During the outage, one third of the reactor core's 764 nuclear fuel assemblies were replaced with fresh fuel. While the plant was shut down, personnel completed more than 14,500 activities. Major work included replacing three of the 18 feedwater heaters, and repairs on a residual heat removal heat exchanger. The outage also marked PSEG Nuclear's entry into the production of Cobalt-60. In October, the firm received approval from the Nuclear Regulatory Commission (NRC) to produce Cobalt-60. Twelve of the new fuel assemblies will integrate rods containing Cobalt-59 pellets. The Cobalt-60 will be transported from the Island to a processing facility before being sold for commercial use. Hope Creek is the second nuclear reactor in the United States to gain approval from the NRC to produce Cobalt-60.  
Source: [http://www.nj.com/salem/index.ssf/2010/11/pseg\\_nuclears\\_hope\\_creek\\_react\\_1.html](http://www.nj.com/salem/index.ssf/2010/11/pseg_nuclears_hope_creek_react_1.html)
13. *November 11, New London Day* – (Connecticut) **Unspecified security issue found, corrected the same day at Millstone.** Federal Nuclear Regulatory Commission (NRC) inspectors discovered a security issue at the Millstone nuclear power station in Waterford, Connecticut that was preliminarily determined to be of "greater than very low" security significance during a September 28 inspection. NRC officials declined to specify the issue or define its significance, but said the problems were "corrected or compensated for" before inspectors left that day, according to a letter sent November 9 to the president and chief nuclear officer at Dominion Resources. "The finding is also an apparent violation of NRC requirements and is therefore being considered for escalated enforcement action in accordance with the NRC's Enforcement Policy," stated the letter, signed by the NRC director of reactor safety. Although the letter was made public, the inspectors' report defining the problems will remain confidential. Dominion has 30 days to respond.  
Source: <http://www.theday.com/article/20101111/NWS01/311119398/1044>
14. *November 10, Philadelphia Inquirer* – (National) **Court stops plan to ship radioactive waste from Glouco to Utah.** A federal appeals court ruling November 9



has halted a New Jersey plan to force a company to ship 50,000 tons of low-level radioactive waste from Gloucester County to Utah. Shieldalloy Metallurgical Corp. wants to leave the waste at its Newfield facility, which ceased more than 4 decades of operations in 1998, and cap and monitor the site. The company was working with the Nuclear Regulatory Commission (NRC) on the plan when the NRC transferred regulatory authority to New Jersey September 30, 2009. Less than 2 weeks later, the state notified Shieldalloy that its plan did not meet New Jersey's requirements for dealing with such sites. The U.S. Court of Appeals for the District of Columbia ruled that the NRC transfer of regulatory authority was "arbitrary and capricious." The authority was returned to the NRC, which was ordered to proceed consistent with the court's opinion.

Source:

[http://www.philly.com/inquirer/local/20101110\\_Court\\_stops\\_plan\\_to\\_ship\\_radioactive\\_waste\\_from\\_Glouco\\_to\\_Utah.html](http://www.philly.com/inquirer/local/20101110_Court_stops_plan_to_ship_radioactive_waste_from_Glouco_to_Utah.html)

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## **Critical Manufacturing Sector**

15. *November 12, Supply Management* – (International) **Rolls-Royce confirms faulty part caused Qantas flight explosion.** Rolls-Royce confirmed November 12 a faulty engine part was behind an explosion that forced A380 Qantas flight QF32 to make an emergency landing in Texas the week of November 1. "The failure of a specific component in the turbine area of the engine started an oil fire, which caused the engine to explode mid-air." "The aerospace manufacturer would not confirm the nature of the component, the supplier of the part, or whether it could be obtained elsewhere." "A Rolls-Royce spokesman said the fault only related to its Trent 900 engine types. It currently supplies these engines to three major airlines - Qantas, Lufthansa, and Singapore Airlines. The European Aviation Safety Agency issued an emergency directive November 11 demanding regular checks on all Trent 900 engines made by Rolls-Royce.

Source: <http://www.supplymanagement.com/news/2010/rolls-royce-confirms-faulty-part-caused-qantas-flight-explosion/>

16. *November 12, Consumer Reports* – (International) **Recall: Nissan, GM, and Chrysler vehicles.** Nissan announced a recall November 11 to replace the lower steering column joint and shaft on 303,000 2002-2004 Frontier and 283,000 2002-2004 Xterra vehicles, and the positive battery cable terminal on 18,500 2010-2011 Sentra vehicles in several markets in North and South America and Africa. No accidents or injuries have been reported with either issue. Nissan found that in certain rare instances, the lower steering column joint on the affected Frontier and Xterra vehicles can develop corrosion that limits movement. If the vehicle continues to be driven in this condition it may, in an extreme case, lead to cracking of the steering shaft. On some affected Sentra vehicles, an issue with the connector on the positive battery cable terminal could lead to difficulty starting the vehicle, and in rare cases, a possibility of stalling at low speeds. The potentially affected Frontier and Xterra vehicles were manufactured in Tennessee,

between July 2001 and January 2005, and in Brazil between November 2001 and June 2008. The potentially affected Sentra vehicles were manufactured in Mexico between May 22, 2010 and July 8, 2010. Nissan plans to begin owner notification in early December once replacement parts are available. Additionally, GM recalled 14,245 Cadillac DTS and V8 Buick Lucerne Models November 11 from the 2010 and 2011 model year for a power steering issue that has resulted in fires in four vehicles. Chrysler, meanwhile, is recalling about 16,000 Jeep Liberty SUVs from the 2008 model year to fix faulty windshield wiper systems.

Source: <http://blogs.consumerreports.org/cars/2010/11/nissan-gm-chrysler-recalls-frontier-xterra-and-sentra-vehicles.html>

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## **Defense Industrial Base Sector**

Nothing to report

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## **Banking and Finance Sector**

17. *November 12, WCMH 4 Columbus* – (Ohio) **Note threatens bank employees, customers; suspect arrested.** A bank-robbery suspect whom the FBI said threatened everyone inside a bank was arrested and charged after a November 9 heist. The FBI said a man entered the Merchants National Bank, 279 Lafayette St. in London, Ohio, at noon and passed a note to a teller that said he would kill everyone in the bank unless she gave him money. The teller complied and gave the suspect a small amount of cash, according to the FBI. No weapon was observed. Witnesses said the suspect got into a gray-colored vehicle with a female occupant and drove away from the scene. Madison County sheriff's deputies and London police officers spotted the suspect vehicle shortly after the robbery was reported. The suspect was identified as a 29-year-old man of Columbus. He was arrested and taken into police custody. The female was not immediately identified.

Source: <http://www2.nbc4i.com/news/2010/nov/11/3/bank-robber-arrested-after-hold-ar-288136/>

18. *November 12, WMAQ 5 Chicago* – (Illinois) **FBI rookie helps nab swine flu bandit.** A rookie FBI agent with 1 week on the job is being credited with helping to nab the serial bank robber dubbed the "Swine Flu Bandit" at a Chicago, Illinois bank. The rookie and a senior agent, members of the FBI's Violent Crimes Task Force, were inside a First American Bank branch at 1241 Wabash Avenue November 10 working the case when lucky timing and good police work collided. While talking to bank personnel and getting security video because they believed the bandit had previously cased the bank, the junior agent saw a man outside who matched the robber's description, an FBI spokesman said. The agents walked outside and arrested the man who, fitting the size of the Swine Flu Bandit and wearing the same clothes and hat



worn in the most recent stick-ups, was also found to be carrying a 9mm semi-automatic handgun in his pocket. It is believed the 28-year-old suspect was preparing to hold up the bank when he was arrested.

Source: <http://www.nbcchicago.com/news/local-beat/swine-flu-bandit-arrest-fbi-107326138.html>

19. *November 12, Sacramento Bee* – (California) **Some real estate brokers accused or convicted of fraud still licensed in California.** The Sacramento Bee in California found dozens of real estate professionals — people who have been charged with real estate-related crimes or sued by the state for fraud-related misdeeds, or who have pleaded guilty to such wrongdoing — who are still licensed and have no notations, flags, or disciplinary sanctions listed on their records with the Department of Real Estate (DRE). This means they are authorized to sell homes and originate mortgage loans. The number of alleged and admitted criminals still licensed by the state could be higher. Law enforcement agencies and prosecutors said they were unable to provide a list of all people charged with mortgage fraud over the past few years. So the Bee looked at 2010 news releases from the U.S. attorney's office and the state attorney general's office and past news reports to compile a list of people who had been charged with a real estate-related crime or sued by the state in recent years. The Bee then ran those names — about 260 — through the DRE's licensee database and used other public records to confirm their identities. At least 45 of the accused or convicted wrongdoers were listed as licensed brokers or salespeople, and consumers would have no way of knowing of the accusations. Another dozen had their licenses suspended or revoked.

Source: <http://www.kansascity.com/2010/11/12/2423469/some-real-estate-brokers-accused.html>

20. *November 11, KCTV 5 Kansas City* – (Kansas) **Bank robbery victim now in Wyandotte County jail.** The bank teller who claimed he was kidnapped and beaten as part of a bank robbery November 10 was in the Wyandotte County Jail in Kansas November 11, jail officials said. The FBI said November 10 that three people were taken into custody in connection with the robbery of a US Bank branch in Overland Park, but a fourth person, the teller was being held November 11. A coworker found the teller November 10 tied up and beaten at the US Bank off of 119th Street. "He was tied up to the chair and had a bloody nose," said a spokesman from the Overland Park Police Department. "He said he was abducted from his apartment at 1:30 in the morning and driven around for a while, and then brought here and opened up the bank." Because November 11 was a federal holiday, no charges were filed against the four. Friends told KCTV5 that the four people who are being held worked together at the AMC Theater in Leawood.

Source: <http://www.kctv5.com/news/25764967/detail.html>

21. *November 11, Associated Press* – (New Mexico) **Corrections officer allegedly robs bank, commits suicide when cornered.** Police in Albuquerque, New Mexico, said a suspected bank robber who killed himself after officers cornered him was a corrections officer in Los Lunas. Police said they found the 25-year-old suspect dead inside a

pickup truck SWAT officers surrounded in a residential neighborhood November 10. A police spokeswoman said the man had been a corrections officer in Los Lunas since April 2008. Authorities said a man dressed in black with a mesh hood over his head held up a New Mexico Bank and Trust shortly before noon, fleeing with an undisclosed amount of cash. Responding officers spotted his car and followed him until he crashed. The FBI said the man then fatally shot himself in the head.

Source: <http://www.kvia.com/news/25760810/detail.html>

22. *November 11, IDG News Service* – (Louisiana) **Three charged with phishing after Sears investigation.** Three men have been arrested on phishing charges after local police got a tip that somebody was sending boxes filled with computer equipment to abandoned houses in Lake Charles, Louisiana. The men were arrested November 9 after a tipster spotted the strange UPS shipments and reported them to police, said a sergeant with the Louisiana State Police. After setting up surveillance on the houses and investigating further, police discovered the men were running a phishing scam, where victims are spammed in hopes of tricking them to enter sensitive information into fake Web sites, the sergeant said. “They were obtaining the credit card numbers fraudulently by phishing, then they were shipping the packages to vacant residences,” he said. “Then someone was coming by and picking up the packages.” The three suspects were arrested and face felony theft charges. Investigators from Sears Holdings and U.S. Immigrations and Customs Enforcement participated in the investigation. Police are still looking into whether other brands were phished and how many victims were hit by the alleged scam.

Source:

[http://www.computerworld.com/s/article/9196282/Three\\_charged\\_with\\_phishing\\_after\\_Sears\\_investigation](http://www.computerworld.com/s/article/9196282/Three_charged_with_phishing_after_Sears_investigation)

23. *November 6, Detroit Free Press* – (Michigan) **More fake money hitting streets.** When federal agents busted a counterfeiting operation in Detroit, Michigan, recently, they did not find any sophisticated engraving tools, expensive presses, or fancy paper that mimicked the real green stuff. A woman led them to a storage locker that contained a Lexmark printer and some plain paper. Federal authorities said fake money is popping up in record amounts as simple gadgets such as all-in-one printers make it easier for even the tech-illiterate to make their own money. Nationwide, the Secret Service pulled \$182 million in fake bills from circulation in 2009 — more than double the \$79 million in fake loot that was discovered the year before. And about 62 percent of counterfeit bills passed around in 2009 were made on digital printers, versus less than 1 percent in 1995.

Source: <http://www.freep.com/article/20101106/NEWS06/11060417/1318/More-fake-money-hitting-streets>

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## **Transportation Sector**

24. *November 12, Norfolk Virginian-Pilot* – (Virginia) **No openings at High Rise Bridge due to malfunction.** Openings for the High-Rise Bridge, the interstate drawbridge in Chesapeake, Virginia, that flubbed one of its rare openings and snarled the November 10 evening rush hour, have been canceled for the next 2 weeks, the Coast Guard reported November 11. No openings had been scheduled at least through the weekend of November 13 and 14, said a Coast Guard petty officer. The Virginia Department of Transportation (VDOT) told him about the 2-week stand- down, he said. The bridge on Interstate 64 over the southern branch of the Elizabeth River requires 1 day’s notice to schedule an opening, and 3 days’ notice for openings during morning and evening rush hours, according to a city Web site. It is 65 feet high, and opens a few times each month for passing ships, a VDOT spokeswoman said. An electrical outage at 2:30 p.m. November 10 left the bridge partly open until about 6 p.m., when workers manually finished lowering it into place. Rerouted traffic clogged interstates and secondary roads. The VDOT spokeswoman said the 38-year-old bridge is inspected at least once every 2 years, including earlier this year. “We don’t have a course of action at this point,” she said. “This type of issue would not turn up on an inspection. That’s why we’ll be troubleshooting.”  
Source: <http://hamptonroads.com/2010/11/no-openings-high-rise-bridge-due-malfunction>
25. *November 12, USA Today* – (Washington) **Report: More old explosives found underneath Seattle cruise ship terminal.** Seattle’s King 5 News November 12 reported more World War II-era explosives have been found underneath Seattle, Washington’s busiest cruise ship terminal. The news outlet said Port of Seattle divers November 11 stumbled upon the ammunition at Seattle’s Pier 91 while inspecting pilings the port is about to replace. The divers called in experts from the U.S. Army to inspect the explosives. The Army suspects the ammunition is live, but extensive corrosion prevented them from making a decisive determination. The recently opened terminal was built in a dock area long used by the U.S. Navy as a depot. The new discovery comes 2 months after divers first found live ammunition underwater at the port. Port officials have said there is no immediate danger, but a munitions expert is not so sure. “We are not in imminent danger of an explosion by these munitions, provided somebody doesn’t drop something off the pier, somebody doesn’t drive a pile off the pier, or a bow thruster (from a cruise ship) ... doesn’t exert enough force to turn some loose projectiles on top of each other where it causes a detonation,” he said. A U.S. Coast Guard official said, “The Coast Guard hopes this discovery encourages the Department of Defense to continue to make [the removal of the ammunition] a priority. What was found today magnifies the fact that we don’t know what remains down there.”  
Source: <http://travel.usatoday.com/cruises/post/2010/11/seattle-cruise-ship-port-ammunition-explosives-holland-america/130906/1>
26. *November 12, KGBT 4 Harlingen* – (Texas) **Avoid travel in Amarillo.** The Amarillo, Texas Police Department issued a traffic message November 11 at 10:29 p.m. They warned motorists to avoid travel in Amarillo. Several roads were impassable due to high water levels. The emergency operation center for the City of Amarillo asked

drivers to stay off roadways except in emergency situations. Travel along I-40 and I-27 was extremely dangerous and several intersections were impassible.

Source: <http://www.valleycentral.com/news/story.aspx?id=539738>

27. *November 12, WOFL 35 Orlando* – (Florida) **FAA badge theft could cause serious trouble.** Investigators continue to work on a case that could be a possible security problem at Orlando International Airport in Orlando, Florida. An official from the Federal Aviation Administration (FAA) had his badge stolen November 10 while his car was parked in the employee parking lot of the FAA building near the airport. The badge has a photo of the employee on it with a hologram for added protection against tampering. A spokeswoman with the southern region of the FAA issued a statement saying: “It would be difficult and unlikely that someone would be able to use the stolen badge to get in secured areas of the airport. I’m unaware of any specific protocol regarding places the badge can or cannot be kept, just that the employee is required to keep it secure.” The FAA and police are investigating the criminal aspects of the case, but they are not necessarily investigating the employee. They said the official was not careless to leave the badge in his car. While the FAA does not consider the theft a serious concern, a security expert said the theft could actually be quite serious. “There is a great concern about what could be done with this badge,” he said, pointing out that while it may be difficult to use the badge at an airport, “It is a federal badge and could be used outside the airport.”

Source: [http://www.myfoxorlando.com/dpp/news/orange\\_news/111210-faa-badge-theft](http://www.myfoxorlando.com/dpp/news/orange_news/111210-faa-badge-theft)

28. *November 11, New York Post* – (California) **California’s Bay Bridge shut down by man who claims explosives in car: report.** A distraught man who claimed he had explosives in his car and threatened to jump off California’s San Francisco - Oakland Bay Bridge was taken into custody November 11, ending an hour-long standoff with police, KTVU-TV said. The man called emergency dispatchers around 7 a.m. and told police he had a pipe bomb in his SUV. He then pulled over his car on the bridge. All westbound morning rush-hour traffic on the bridge was brought to a halt as the San Francisco bomb squad, the California Highway Patrol, and hostage negotiators responded. The man had climbed over the bridge’s protective barrier and on to the ledge. He was allegedly threatening to kill himself and blow up the bridge. The man was talked into surrendering and was arrested around 8 a.m. The bridge’s upper deck remained partially closed as authorities checked the vehicle for explosives, but the car was eventually cleared and moved off the bridge around 8:30. A man claiming to be the person on the bridge called a local radio station to say he had pulled over on the bridge with his daughter and had explosives and a gun, KTVU-TV said. A female passenger, said to be the man’s daughter, fled after the man pulled over and was safe with authorities.

Source:

[http://www.nypost.com/p/news/national/california\\_report\\_bridge\\_shut\\_down\\_eCVbcUJdiY4L7ncxNPBtIL](http://www.nypost.com/p/news/national/california_report_bridge_shut_down_eCVbcUJdiY4L7ncxNPBtIL)

29. *November 11, Salt Lake Tribune* – (Utah; Illinois) **FBI: New York comedian tried to sneak bladed multi-tool onto Salt Lake City plane.** The FBI said its agents arrested a

New York City man after he deliberately attempted to take a multitool with a knife onto a Southwest Airlines plane at Salt Lake City International Airport in Utah. In a felony complaint filed in U.S. District Court November 10, a self-styled New York comic and moviemaker, is charged with carrying a weapon on an aircraft. Earlier that day, he was arrested after allegedly admitting he had concealed the multitool and slipped it past security; he also purportedly boasted about the act to another passenger. The complaint does not reveal specifics about how the man was able to carry the multi-tool past the security checkpoint at the airport's "ticketed passengers only" area. It was the passenger he boasted to who notified a nearby security officer.

Source: <http://www.sltrib.com/sltrib/home/50655397-76/ellis-security-multitool-checkpoint.html.csp>

30. *November 10, Pasadena Star-News* – (California) **No explosives found inside unattended suitcase at station.** No explosives were found inside a suitcase that was the cause of a bomb threat near the Mission Station of the Gold Line, said a an officer of the Los Angeles, California County Sheriff's Department. The department's bomb squad inspected what appeared to be an unattended suitcase. Trains bypassed the station for more than 2 hours November 10 while the investigation took place. "They determined there was nothing inside, apart from miscellaneous items," he said.  
Source: [http://www.pasadenastarnews.com/ci\\_16579234](http://www.pasadenastarnews.com/ci_16579234)
31. *November 9, Associated Press* – (International) **U.S. knew for years that cargo planes were terror targets.** Lobbying by the multibillion-dollar freight industry helped kill past efforts to impose tough rules on air cargo. The U.S. government failed to close obvious security gaps amid pressure from shipping companies fearful tighter controls would cost too much and delay deliveries. Intelligence officials around the world narrowly thwarted an Al Qaeda mail bomb plot last month. But it was a tip from Saudi intelligence, not cargo screening, that turned up the bombs before they could take down airplanes. Company employees in Yemen were not required to X-ray the printer cartridges the explosives were hidden inside. Instead, they looked at the printers and sent them off, U.S. officials said. In 2004, when the Transportation Security Administration (TSA) considered requiring screening for all packages on all flights, the Cargo Airline Association downplayed a terrorist threat. It argued slowing down shipping for inspections would jeopardize the shipping industry and the world's economy. The government wanted security, TSA said, "without undue hardship on the affected stakeholders." The U.S. requires all packages be screened before being loaded onto passenger flights originating in the United States. But there is no such requirement enforced for all cargo loaded onto U.S.-bound international passenger flights or on cargo-only flights, such as UPS and FedEx planes.  
Source: <http://www.foxnews.com/us/2010/11/09/knew-cargo-planes-vulnerable-years/>

For another story, see item [10](#)

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## **Postal and Shipping Sector**

32. *November 12, New York Post* – (New York) **Mail to jail over ‘coke’**. A judge ordered a Bronx, New York letter carrier to be held in lieu of \$250,000 bail November 11 for allegedly dealing two bricks of cocaine from his mail truck. The mail carrier, 49, was charged with selling a controlled substance and conspiracy after a narcotics investigation tracked a mailed package at Kennedy Airport to his Bronx post office June 14. Authorities said the 22-year veteran mailman then picked up the package, put it in his truck along with his regular deliveries, and promptly dealt the cocaine to an unidentified man. The 2-kilo coke stash had a street value of \$250,000, according to the Queens district attorney. The mail carrier was arrested November 10 at the post office. If convicted, he could face up to 20 years in prison

Source:

[http://www.nypost.com/p/news/local/queens/mail\\_to\\_jail\\_over\\_coke\\_vdx7H5OIqrfK17XA8mpTtO](http://www.nypost.com/p/news/local/queens/mail_to_jail_over_coke_vdx7H5OIqrfK17XA8mpTtO)

33. *November 12, QMI Agency* – (International) **Canada scans mails for bombs**. Canadian border agents are inspecting courier packages entering the country they suspect might contain explosives. The heightened security follows the discovery of two printer toner cartridge bombs on flights bound for the United States late last October. British police said November 10 one of the bombs seized October 29 was set to detonate over Canadian airspace. Niagara Regional Police and the Canada Border Services Agency were called November 10 to a courier facility at the busy Niagara Falls, Ontario, border crossing that serves as a clearing house for packages entering the country from the United States. Officers were required to conduct “a sweep” for possible explosives after workers reported a suspicious package, police said. But none were found. “Everyone is on a heightened state of alert,” one worker at a courier firm said. “There were officers scrambling to the depot.”

Source: <http://www.sherwoodparknews.com/ArticleDisplay.aspx?e=2843493>

34. *November 10, Tarrytown-Sleepy Hollow Patch* – (New York) **Envelope that evacuated gym Tuesday tests negative for hazardous substances**. Mysterious white powder discovered in an envelope sent to the New York Sports Club in Elmsford, New York November 9, has tested negative for hazardous substances, a Greensburgh police lieutenant said November 10. At about 11:15 a.m. November 9, a female employee of the gym on Executive Boulevard opened an envelope addressed to the facility, and subsequently felt ill after coming into contact with powder enclosed within the letter. The entire fitness club was evacuated and emergency response teams were called. Several law enforcement agencies responded, quarantining the envelope and transporting it to the Westchester County Crime Lab for testing. “The preliminary results are negative for bio-hazard substances,” the police lieutenant said. “Lab workers are taking cultures of the substance for additional testing to rule out any other type of harmful substance. Getting the results will take several days.”

Source: <http://tarrytown.patch.com/articles/update-envelope-that-evacuated-gym-tuesday-tests-negative-for-hazardous-substances>



## **Agriculture and Food Sector**

35. *November 11, Little Chicago Review* – (Wyoming) **Brucellosis confirmed in Park County.** The Wyoming State Veterinarian has been notified that cultures for Brucellosis are positive on cattle from one Park County cattle herd. Results were received November 9 from the National Veterinary Services Laboratory (NVSL) in Ames, Iowa, and the Wyoming State Veterinary Laboratory (WSVL) in Laramie, Wyoming. *Brucella abortus* Biovar 1 was isolated from milk and tissue cultures from one of the cows found with a reactor titer to blood tests conducted at WSVL October 25. The U.S. Department of Agriculture's Animal and Plant Inspection Service will designate the herd from which the reactor cows originated as "Brucellosis affected" as of November 11. Three cows that originated from a herd within Wyoming's Designated Surveillance Area (DSA) were positive to blood tests at a Wyoming livestock auction market. Specified cattle from the DSA are required to be tested within 30 days prior to change of ownership or movement from counties within the DSA. The herd was quarantined October 26.  
Source: <http://www.littlechicagoreview.com/view/bookmark/10269965/article-Brucellosis-confirmed-in-Park-County?instance=news>
36. *November 11, KIAH 39 Houston* – (International; National) **Chocolate shortage forecast.** Experts believe there will be a chocolate shortage in 2010. Most of the world's cocoa crops are in West Africa. That area is suffering from a drought and crops are being destroyed by two mysterious diseases that have scientists baffled. The U.S. Department of Agriculture is working on mapping the cocoa trees' DNA to help find a cure. Forecasters predict the shortage will cause prices to shoot through the roof. Speculators said in 20 years, the average person will not be able to afford the price to satisfy their chocolate cravings.  
Source: <http://www.39online.com/news/local/kiah-houston-chocolateshortage-story,0,3317613.story>
37. *November 10, Arlington Times Reporter* – (Washington) **Fire breaks out at Arlington egg processing plant.** A two-alarm blaze that broke out at the National Foods Corporation plant in Arlington, Washington, around 2 p.m. November 10 was expected to have fire crews working overnight to prevent the fire from spreading to adjacent buildings, according to an Arlington Fire Department spokesperson. Roofing work had shortly preceded the fire, and roofing crews responded to spotting smoke with fire extinguishers. Employees evacuated the building, and the only reported injury was one firefighter who sustained a first-degree burn on his neck due to the heat when he entered the building to check for flammable chemicals. The building, which handles egg processing at 16900 51st Ave. NE in Arlington, contains sodium hydrochloride and ammonia. No chickens are kept in the building, and the propane, natural gas, and electricity have all been shut off.  
Source: [http://www.pnwlocalnews.com/north\\_sound/ar/1/news/107093803.html](http://www.pnwlocalnews.com/north_sound/ar/1/news/107093803.html)
38. *November 9, Associated Press* – (National) **Corps outlines study to keep Asian carp, other invasives from moving between watersheds.** The U.S. Army Corps of

Engineers released a plan November 9 to study how to prevent invasive species — including the voracious Asian carp — from migrating between the Great Lakes and Mississippi River watersheds, calling it a “massive and complex” effort that could take years. The primary focus of the \$25 million study will be on Chicago, Illinois-area waterways, where canals provide the only direct connection between the two basins. But the Corps also will look at other areas where flooding could allow invasive species to slip from one watershed to the other. Concern that the Asian carp, which can grow to 4 feet and 100 pounds, were close to Lake Michigan prompted the study. But the commander of the Corps’ Great Lakes and Ohio River Division said it will look at many different types of invasive species. A final recommendation on how to stop the movement of such species — possibly by separating the watersheds permanently — is expected to be made in 2015, he said.

Source: <http://www.latimes.com/business/nationworld/wire/sns-ap-il-asian-carp-great-lakes,0,4684472.story>

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## **Water Sector**

39. *November 12, Cherokee Tribune* – (Georgia) **Boil water notice lifted for Canton.** The boil water notice for Canton, Georgia, water customers along a stretch of Marietta Highway has been lifted. The notice, which was instituted November 8 after a water main break, was lifted November 11. City officials issued the notice after a 12-inch water main break led to outages and low pressure. Residents and businesses on Marietta Highway south from Cherokee High School were instructed to boil water for at least 1 minute before drinking it or using it for cooking or to prepare baby food. The city worked with the environmental protection division, and with the Cherokee County Water & Sewerage Authority to ensure the water was safe before lifting the notice. Chlorine residual and Bac-T tests were part of the process to determine if the water’s microbiological quality was safe for consumption.

Source: [http://www.cherokeetribune.com/view/full\\_story/10275530/article-Boil-water-notice-lifted-for-Canton?instance=home\\_news\\_2nd\\_right](http://www.cherokeetribune.com/view/full_story/10275530/article-Boil-water-notice-lifted-for-Canton?instance=home_news_2nd_right)

40. *November 10, U.S. Environmental Protection Agency* – (California) **Irwindale wire manufacturer pleads guilty to criminal wastewater discharge.** The U.S. Environmental Protection Agency (EPA) announced that the Davis Wire Corporation of Irwindale, California, pleaded guilty to one count of negligent discharge of acidic pollutants into a publicly owned treatment works, following an October 26 court decision where Davis was sentenced to pay \$1.5 million in restitution to the Los Angeles County Sanitation Districts (LACSD) for damage done to its sewer system, and pay a \$25,000 criminal fine. Investigators determined Davis, a manufacturer of galvanized wire, illegally discharged wastewater with acidic levels from its plant in Irwindale on a routine basis. A team of inspectors found the discharges had, over time, impaired sewer lines to such an extent that the entire trunk line must be re-lined at a cost of more than \$1 million. The plea and sentence caps a joint investigation and prosecution effort by EPA’s Office of Criminal Enforcement, FBI, LACSD, Los

Angeles County Public Works, Los Angeles County Fire Department, California Department of Toxic Substances Control, and the U.S. Attorney for the Central District of California.

Source:

<http://yosemite.epa.gov/opa/admpress.nsf/e77fdd4f5afd88a3852576b3005a604f/4333810b2f5010ee852577d700686cdf!OpenDocument>

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## **Public Health and Healthcare Sector**

41. *November 12, New London Day* – (Connecticut) **VNA patients are warned of possible security breach after computer theft.** About 12,000 current and former patients of the Visiting Nurse Association (VNA) of Southeastern Connecticut will be receiving letters notifying them of a possible security breach of agency data. The VNA president said November 11 that the letters are being sent after a laptop computer used by one of the visiting nurses was stolen from her car. The laptop, stolen September 30, had been in the nurse's locked car that was parked in the driveway of her Waterford home, she said. The theft was reported to police. The laptop has not been recovered. Nurses use the laptops to record all patient information, including names, addresses, diagnoses, and types of care provided. All the information is encrypted, and access to the data is password protected. Thus far there has been no indication that any patient data has been illegally accessed, the VNA president said.  
Source: <http://www.theday.com/article/20101112/NWS01/311129846/1044>
42. *November 12, Toledo Blade* – (Ohio) **West Toledo medical buildings evacuated after damage to gas line.** Toledo firefighters have evacuated two West Toledo, Ohio, medical buildings after the smell of what is a natural gas additive was reported in the area of Georgia and Upton avenues November 12, authorities said. The medical office buildings at 2150 West Central Ave., and 2051 West Central Ave., both run by ProMedica Health System, were evacuated about 10 a.m. The odor was reported by nearby residents who could smell it outside their homes after a gas line was damaged about 9 a.m., fire dispatchers said. The residential neighborhoods are not expected to be evacuated, fire dispatchers said.  
Source: <http://toledoblade.com/apps/pbcs.dll/article?AID=/20101112/NEWS16/101119822>
43. *November 11, South Florida Sun Sentinel* – (Florida) **Identity theft ring breaches Holy Cross Hospital.** An identity theft ring managed to breach emergency room files at Holy Cross Hospital in Fort Lauderdale, Florida to steal Social Security numbers and personal details of about 1,500 patients, officials said November 10. An emergency room employee was among four people arrested as part of an investigation that began before June, U.S. postal inspectors and prosecutors said. After federal agents uncovered the scheme, hospital technicians spent months tracking her computer activity but cannot be sure which of the 1,500 patients she compromised while working there from April 2009 to September 2010. As a precaution, Holy Cross plans to notify all 44,000

patients who visited the emergency room during that period, the hospital chief executive said. Technicians discovered the suspect had printed basic computerized forms in patient files containing name, address, birth date, diagnosis, and other details, officials said. A second suspect did the same on his job at an Aventura physician office. Both were paid for the information by a third person, who then sold the ID details to two other men. They used the data to obtain credit cards and bank debit-card accounts to steal money, authorities said. The breach only affects patients who came to the emergency room, not other departments. Officials do not believe the woman compromised the hospital computer system, but rather just stole the printouts.

Source: <http://www.pharmacynews.eu/hospital-industry/identity-theft-ring-breaches-holy-cross-hospital-sun-sentinel-fort-lauderdale-fla>

44. *November 10, WFIE 14 Evansville* – (Indiana) **Evansville business evacuated after strange smell.** A curious smell got people coughing at an Evansville, Indiana, plasma center November 10. It happened at the Octapharma Plasma center on First Avenue. People inside the building called dispatch to complain about a smell that was making them cough. The building was evacuated of the 20 or so people inside. HAZMAT crews from the Evansville Fire Department came to investigate and found nothing. The building was given the all clear after about 1 hour. Two employees were sent to the hospital to be checked out. There is still no word on what caused the noxious smell. Source: <http://www.14wfie.com/Global/story.asp?S=13479969>

For another story, see item [4](#)

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## **Government Facilities Sector**

45. *November 11, WFOR 4 Miami* – (Florida) **‘Person of interest’ found in lockdown threat.** Police in Pembroke Pines, Florida, said a “person of interest” has been identified after two threats forced the lockdown of all Broward County public and charter schools for most of the school day November 10. That means they may know the identity of the person who called in and e-mailed threats to Pompano Beach radio station WFTL-850 AM. “As a result of our investigation, we have found a person of interest in this case who is not from the tri-county area,” said a Pembroke Pines Police Department captain. He said that only one name was used in the threats, and both threats were sent to the attention of a controversial talk show host. He said the FBI had taken control of the case and said the latest development showed that if anyone made such threats, they would be caught quickly and would face substantial local and state penalties. Source: <http://cbs4.com/local/pembroke.pines.threat.2.2006375.html>
46. *November 11, Peoria Journal Star* – (Illinois) **FBI joins investigation into WIU bomb threats.** FBI agents continued work with police November 11 at Western Illinois University (WIU) in Macomb, Illinois conducting interviews, following leads, and issuing additional search warrants in connection with the rash of bomb threats in the

past 2 weeks on the campus. The WIU Office of Public Safety director said the FBI has provided additional resources in the investigation. Illinois State Police investigators are also working with the public safety director's office on investigating the threats and leads.

Source: <http://www.pjstar.com/news/x1071730482/FBI-joins-investigation-into-WIU-bomb-threats>

47. *November 11, Macon Telegraph* – (Georgia) **Bibb neighborhood gets explosive scare.** Children playing in a vacant lot in their neighborhood in east Bibb, Georgia, took home a piece of intact World War II-era ordnance that was reported to authorities for the first time November 10. To the relief of neighbors, it turned out to be a practice round of a 60 mm mortar, which was not capable of exploding. But its presence in an area that was not believed to have been a firing range has made some residents even more concerned about what could be beneath their properties in the Wheeler's Landing neighborhood. The subdivision, which is still expanding, is named for the former Camp Wheeler, where soldiers trained during both World War I and World War II. The U.S. Army Corps of Engineers, in charge of cleaning up former defense sites, is in the process of surveying thousands of acres of the former camp to look for World War II ordnance. Wheeler's Landing, and the adjacent Apple Valley Estates are now among the most heavily populated areas that haven't been checked. The current ordnance survey is slated to include undeveloped land behind Wheeler's Landing, but not property within the subdivision.

Source: <http://www.macon.com/2010/11/11/1336881/bibb-neighborhood-gets-explosive.html>

48. *November 11, Infosecurity* – (National; International) **Majority of government personnel do not receive enough software security training.** Nearly 80 percent of personnel at government agencies and contractors said their organizations did not provide sufficient training and guidance for software security application development and delivery, according to a survey by non-profit IT security trade group (ISC) squared. Around 37 percent of those surveyed believe the first priority for improving security across the software delivery lifecycle is training and education, and 33 percent believe it should be a top priority to address culture, attitudes, and mindsets about software security. "When the majority of information security professionals who have at least some oversight over the software development lifecycle are seeking more training and guidance, managers need to take heed," the executive director of (ISC) squared said. "In light of the industry's dependence on Web applications and its rapid migration to virtual and mobile environments, senior management must gain awareness of the grave risks involved with insecure software and create a culture that inspires education for all those involved in the software development lifecycle."

Source: <http://www.infosecurity-us.com/view/13916/majority-of-government-personnel-do-not-receive-enough-software-security-training/>

49. *November 11, Texas Watchdog* – (National) **Hewlett-Packard to pay \$16M+ as more problems come out in HISD, DISD E-Rate program.** A major computer company is being forced to pay more than \$16 million to the federal government and people in

Texas in Houston and Dallas in the aftermath of allegations of fraud in a federal program supplying computers to the Houston and Dallas school districts. According to the settlement, five people, all from Texas, sued Hewlett-Packard (HP) for violating the bidding processes associated with the E-Rate technology program. HP is based in California but has a substantial presence in Houston. It bought out Houston-based rival Compaq a few years ago. The Houston Independent School District's (HISD) E-rate compliance officer told Texas Watchdog he was not aware of the interaction between HP and the Department of Justice and the Federal Communications Commission. The district had been forced to agree to hire someone to look over its E-Rate contracting processes. A HISD lawyer said he was aware of the suits against HP, but said HISD was not involved with them.

Source: <http://www.texaswatchdog.org/2010/11/erate/1289514507.column>

50. *November 10, Ontario Argus Observer* – (Idaho) **Mercury spill forces lockdown at Payette High School Tuesday.** A mercury spill at Payette High School in Payette, Idaho November 9 caused school officials to order a lockdown for the safety of students and staff. The spill occurred after a student brought the mercury to school to show it off. "Please be assured that the mercury spill ... was very small," the Payette School District superintendent said in an e-mail to school officials November 10. "The PHS administration acted swiftly and correctly, taking appropriate measures to make certain that the safety of the staff and students was not compromised." Officials said the spill was small, but they put the school on lockdown because they did not want anyone coming or going to the school until the situation was under control. No students were in danger, nor were any harmed. The lockdown was strictly precautionary. Police and fire set up an incident command center and made a conference call to the Environmental Protection Agency, Idaho Department of Environmental Quality, Southwest District Health, hazardous materials, Payette County Paramedics, and the Idaho Bureau of Homeland Security.

Source:

<http://www.argusobserver.com/articles/2010/11/10/news/doc4cdadfedaa16a009220635.txt>

For more stories, see items [4](#) and [70](#)

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## **Emergency Services Sector**

51. *November 11, Mohave Daily News* – (Arizona) **Gang task force office vandalized.** Bullhead City, Arizona police are investigating a November 10 attack on the local Arizona Department of Public Safety gang task force office. No one was injured in the incident, in which a bag containing an unknown chemical substance was thrown through a window at the Gang and Immigration Intelligence Team Enforcement Mission office. A detective at the office walked into the unoccupied building at Hancock Road and Bluebonnet Boulevard at about 10:20 a.m. and smelled an overwhelming chemical odor, a police spokeswoman said. The detective later found a



plastic bag emitting gas. The Bullhead City Fire Department Hazardous Materials Response Team was called to the scene and the substance was sent to a lab for testing. Source:

<http://www.mohavedailynews.com/articles/2010/11/11/news/local/doc4cdb934d7ce9d278561309.txt>

52. *November 11, TMCnet* – (National) **More data in criminal justice cases calls for upgrade to MPLS.** An expansion of exchanged data used by state, local, and federal agencies under the National Law Enforcement Telecommunications System (NLETS) is calling for a faster and cheaper means of transmitting information. Therefore, NLETS is planning to upgrade its current T1 relay service to Multiprotocol Label Switching (MPLS). Today, NLETS services expand upon providing to the FBI a typical background check using a driver's license and vehicle registration. An additional amount of shared criminal justice data among the 50 U.S. states, the federal government and several foreign countries, is outpacing available bandwidth and slowing down security measures. Implementing MPLS will let NLETS provide full T1 speeds to its users for about the same price as an existing 128 kilobits/sec line. Though 100 Cisco 1700 Series routers will have to be replaced, the new network will allow for member-to-member connections without utilizing the NLETS network operations in Phoenix, Arizona. The new routers will also provide a backup system through the use of cellular network cards.  
Source: <http://mpls.tmcnet.com/topics/mpls/articles/116420-more-data-criminal-justice-cases-calls-upgrade-mpls.htm>
53. *November 11, WBAL 11 Baltimore* – (Maryland) **CO leak evacuates city detention center.** A carbon monoxide leak forced the evacuation of the Baltimore City Detention Center in Baltimore, Maryland November 11. Fire crews responded to the facility in the 500 block of East Madison Street at about 11 a.m. Authorities said the leak was traced to a malfunctioning furnace that has since been contained. Fire officials said two corrections officers were taken to Mercy Medical Center with non-life-threatening injuries. No inmates had to be taken to hospitals. Crews spent the morning taking air samples throughout the facility, fire officials said. The building was also ventilated.  
Source: <http://www.wbalv.com/news/25761767/detail.html>
54. *November 9, Bloomberg* – (International) **Program to curb gun smuggling to Mexico found weak.** There are "significant weaknesses" in a U.S. program to stem the flow of guns illegally sent to Mexico, undermining the effectiveness of the crackdown, according to the Justice Department's inspector general. The Bureau of Alcohol, Tobacco, Firearms and Explosives does not consistently exchange firearms trafficking intelligence with Mexican and U.S. partner agencies as part of its Project Gunrunner program, according to the November 9 report. It said the agency has not provided Mexican law enforcement with information it requested on firearms trafficking routes and distribution points. Project Gunrunner, part of an effort to reduce violence associated with drugs and guns on the U.S.-Mexico border, expanded from a pilot program in 2006. "Despite the increased ATF activity associated with Project Gunrunner, we found that significant weaknesses in ATF's implementation of Project

Gunrunner undermine its effectiveness,” according to the report. Although requests from Mexico for ATF to trace guns have increased, most requests are “unsuccessful” because of missing or improperly entered gun data, the report said.

Source: <http://www.businessweek.com/news/2010-11-09/program-to-curb-gun-smuggling-to-mexico-found-weak.html>

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## **Information Technology Sector**

55. *November 12, Engineering News* – (International) **New research shows cost of IT downtime.** New research shows that European organizations are collectively losing up to 17-billion Euro in revenue each year by failing to protect their business-critical systems. Information technology (IT) management firm CA Southern Africa reported international “research conducted by CA Tech-“ologies during 2010 showed the figure equates to 13.5 percent of the proposed European Union budget “for 2011. CA Southern Africa’s chief technology officer said the results of the report hold great significance and lessons for local companies. The “statistics reveal how much room for improvement there is. The report illustrated that the financial losses associated with IT outages quickly escalate the longer organizations take to fix the problem. The survey, consisting of 1,808 organizations across 11 European countries, revealed that each suffered an average of 14 hours of IT downtime a year, which equates to almost 1 million hours across the European continent. The U.K. experienced the most downtime with an average for each organization of 27 hours a year, whereas in Belgium average downtime for each company was only 8 hours a year. During these periods, when business-critical systems are interrupted, European organizations estimated their ability to generate revenue was reduced by 32 percent.
- Source: <http://www.engineeringnews.co.za/article/ca-southern-africa-highlights-the-cost-of-it-downtime-2010-11-02>
56. *November 12, ITProPortal* – (International) **Microsoft unimpressed with Kinect PC hack.** Microsoft has reacted angrily to the recent hack of it’s Kinect Device for the Xbox 360 that allows users to access its functions on a PC. Adafruit Industries, an open source hardware manufacturer originally offered to dispense a cash prize of \$3,000 to anyone who could hack the device and provide an open source driver. Eventually a developer won the challenge when he provided a Linux driver for the Kinect. According to Adafruit, the developer made this possible by running the drivers on his Linux laptop. He also mentioned that he does not even own an Xbox 360. Microsoft however is not amused with the open source community’s effort to build their own Kinetic drivers. The company vowed to use technical and legal measures to prevent any third party from modifying the Kinetic camera for other purposes.
- Source: <http://www.itproportal.com/2010/11/12/microsoft-unimpressed-kinect-pc-hack/>
57. *November 12, National Defense Magazine* – (International) **Cyber experts have proof that China has hijacked U.S.-based Internet traffic.** For 18 minutes in April 2010, China’s state-controlled telecommunications company hijacked 15 percent of the

world's Internet traffic, including data from U.S. military, civilian organizations, and those of other U.S. allies. This massive redirection of data has received scant attention in the mainstream media because the mechanics of how the hijacking was carried out and the implications of the incident are difficult for those outside the cybersecurity community to grasp, said a top security expert at McAfee. The Chinese could have carried out eavesdropping on unprotected communications — including e-mails and instant messaging — manipulated data passing through their country or decrypted messages, McAfee's vice president of threat research said. Nobody outside of China can say, at least publicly, what happened to the terrabytes of data after they entered China. The incident may receive more attention when the U.S.-China Economic and Security Review Commission, a congressional committee, releases its annual report on the bilateral relationship November 17. A commission press release said the 2010 report will address "the increasingly sophisticated nature of malicious computer activity associated with China."

Source: <http://www.nationaldefensemagazine.org/blog/Lists/Posts/Post.aspx?ID=249>

58. *November 11, CNET News* – (International) **Get hacked and spill the beans, anonymously.** A new Web site could help turn security breach guesswork into science. In a first-of-its-kind effort, Verizon Business is launching a public Web site for reporting security incidents that could crack open the self-defeating secrecy of data breaches. "This will benefit the overall community," a principal of research and intelligence at Verizon Business, told CNET. "The valid data helps us all learn from mistakes." On November 11, Verizon launched its Veris information-sharing site where network or security professionals can provide detailed information about an incident and get back a report that illustrates via charts, graphs, and other information how the reported incident compares with others.

Source: [http://news.cnet.com/8301-27080\\_3-20022451-245.html](http://news.cnet.com/8301-27080_3-20022451-245.html)

59. *November 11, The Register* – (International) **Fedora bars SQLNinja hack tool.** Fedora Project leaders have banned a popular penetration-testing tool from their repository out of concern it could saddle the organization with legal burdens. The move came November 8 in a unanimous vote by the Fedora Project's board of directors rejecting a request that SQLNinja be added to the archive of open-source applications. It came even as a long list of other hacker tools are included in the bundle and was harshly criticized by some security watchers. "It seems incredibly short sighted to reject software based on perceived legal usage," said a full-time programmer for the Tor Project. "They have decided to become judges of likely usage based on their own experience. That is a path of madness." SQLNinja is an open-source toolkit that exploits SQL injection vulnerabilities in poorly configured Web applications that use Microsoft SQL Server as the back-end database. Its creator, concedes it "has an extremely aggressive nature," in part because it focuses on taking over remote machines by "getting an interactive shell on the remote DB server and using it as a foothold in the target network." But his Web site insisted it should be used by professional penetration testers and only when they have authorization to do so.

Source: [http://www.theregister.co.uk/2010/11/11/fedora\\_hacker\\_tool\\_ban/](http://www.theregister.co.uk/2010/11/11/fedora_hacker_tool_ban/)

60. *November 11, China.org.cn* – (International) **Nearly 200 Chinese government sites hacked daily.** Nearly 200 Chinese government Web sites are hacked every day, with 80 percent of these cyber attacks coming from abroad, said the vice director of the State Information Center of Network and Information Security of China Ministry of Public Security, at the Fourth U.S.-China Internet Industry Forum in Beijing November 9. “Eight out of ten computers with Internet access in China have experienced attacks by botnets,” he said. A report issued earlier this year by China National Computer Network Emergency Response Technical Team (CNCERT) showed 71 percent of the world’s botnets are located in China. Most of them are controlled by foreign hackers. As a nation that currently has 440 million Internet users, “China is the main victim of online criminals,” the vice director said. China cooperates with foreign governments to combat online criminals. So far, Chinese police have established bilateral cooperation with 30 countries including the United States, UK, and Germany. “China and the U.S. have the largest number of Internet users and the largest number of Web sites. We have broad cooperation prospects in combating online crimes. I sincerely invite American delegates coming to exchange views with us, putting forward more efficient mechanism to combat trans-border cyber crimes,” the vice director said.

Source: [http://www.china.org.cn/china/2010-11/11/content\\_21321167.htm](http://www.china.org.cn/china/2010-11/11/content_21321167.htm)

61. *November 11, Slyck* – (International) **Operation Payback: Back in business and about to strike at IRMA.** It seems a few weeks off from their DDoS (Distributed Denial of Service) raids have re-energized the Operation: Payback campaign. After 6 days of attempting to bring down HADOPI.fr, supporters of Operation: Payback struck the Irish Recorded Music Association (IRMA). The strike was scheduled for 2 p.m. November 11. The latest rumors of FBI involvement only seem to have reinvigorated Operation: Payback. As of 3:30 p.m., the IRMA Web site was down.

Source:

<http://www.slyck.com/story2123> **Operation Payback Back in Business and About to Strike at IRMA**

### Internet Alert Dashboard

To report cyber infrastructure incidents or to request information, please contact US-CERT at [sos@us-cert.gov](mailto:sos@us-cert.gov) or visit their Web site: <http://www.us-cert.gov>

Information on IT information sharing and analysis can be found at the IT ISAC (Information Sharing and Analysis Center) Web site: <https://www.it-isac.org>

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## Communications Sector

62. *November 12, Charleston Daily Mail* – (West Virginia) **Frontier targets copper theft.** Frontier Communications Corp. is continuing to aggressively address the problem of copper thefts, said the director of security. She reported that in August 2010 thieves hit the company’s facilities in West Virginia every day since July 1, when Frontier took over Verizon’s landlines. “It has definitely slackened off somewhat,” she

said November 11. “We’re still getting hit but it’s more on a sporadic basis. We believe the reason is we’re getting great cooperation from law enforcement and very good cooperation from the community.” Copper has become more valuable, trading at just over \$4 per pound, within pennies of an all-time high. “West Virginia still seems to be our hot spot,” she said. “Now we’re getting sporadic hits scattered throughout the state.”

Source: <http://www.dailymail.com/Business/201011111298>

63. *November 11, Neon Tommy* – (National) **Google’s Street View cars may have violated federal laws.** Just weeks after the Federal Trade Commission dropped its inquiry, the Federal Communications Commission (FCC) is confirming its own investigation of Google’s inadvertent collection of private information. In October 2010, Google announced it had accidentally picked up and recorded e-mails, passwords, and other personal information when its Street View cars used Wi-Fi networks and GPS data to capture street-level images for Google Maps. “In light of their public disclosure, we can now confirm that the enforcement bureau is looking into whether these actions violate the communications act,” the chief of the FCC’s enforcement bureau, said in a statement. “As the agency charged with overseeing the public airwaves, we are committed to ensuring that the consumers affected by this breach of privacy receive a full and fair accounting.” The investigation dates back to May 2010, when the FCC received a complaint from the Electronic Privacy Information Center (EPIC), an advocacy group that focuses on emerging civil liberties and privacy issues. EPIC wanted the FCC to determine whether Google was violating federal electronic eavesdropping laws. Besides the FCC probe, several European countries launched their own investigations about possible privacy breaches from Street View.

Source: <http://www.neontommy.com/news/2010/11/googles-street-view-cars-may-have-violated-federal-laws>

64. *November 11, Ubergizmo* – (International) **Hackers take control of over 1 million phones In China via Zombie virus.** Reports surfaced that a so-called zombie virus has been circulating in China, disguised as an anti-virus app, infecting more than 1 million phone mobile users. The hackers have taken advantage of the access to the mobile phones by using them to spread the virus further, and also spamming phones with spam links amongst other annoying things, collectively costing the users up to about \$300,000 per day in additional charges. Discovering the hackers behind the whole deal is proving to be difficult as the producer of the application where the virus concealed itself said that it has nothing to do with the malware, and said that it is difficult for users to distinguish a normal application from an infected one.

Source:

[http://www.ubergizmo.com/15/archives/2010/11/hackers\\_take\\_control\\_of\\_over\\_1\\_million\\_phones\\_in\\_china\\_via\\_zombie\\_virus.html](http://www.ubergizmo.com/15/archives/2010/11/hackers_take_control_of_over_1_million_phones_in_china_via_zombie_virus.html)

65. *November 11, Financial Times* – (International) **Smartphones in hacking risk.** Certain smartphone models running Google’s Android operating system have security flaws that could allow hackers to steal personal information or record conversations,

researchers said. In a demonstration at a Black Hat security conference, a UK researcher showed how a vulnerability in the Web browser on an HTC Android phone allowed him to install an application that gave him broad control over the phone. Another method of attack is to get a user to install a seemingly harmless application, which can then be used to access data. The researcher from MWR InfoSecurity showed the application could re-install itself with greater privileges and give a hacker broad powers, including recording. The Black Hat presentation was the latest in a series of findings in the past 1 weeks raising concerns about the security of Android phones, which have overtaken those made by Apple to claim 25 percent of the global market in the third quarter. Another team presented a similar scenario at a security conference in Oregon, using what appeared to be an innocuous application for a popular game — Angry Birds — that in turn installed malicious programs. “We’ve begun rolling out a fix for this issue, which will apply to all Android devices,” Google said. While there have been few reports of criminals using such techniques yet, experts said it was only a matter of time.

Source: <http://www.ft.com/cms/s/2/c56d7a58-edc1-11df-9612-00144feab49a.html#axzz154dCX3G5>

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## **Commercial Facilities Sector**

66. *November 12, KOKI 23 Tulsa* – (Oklahoma) **Meth lab causes massive apartment fire.** The Tulsa Police Department said a meth lab caused a massive apartment fire November 10 in west Tulsa, Oklahoma. Firefighters said when they arrived, flames and black smoke were pouring from several units at the Overlook Apartments, located at 6339 S. 33rd West Avenue. At least eight units were destroyed in the fire, several other units have extensive smoke and water damage. No residents have reported injuries from the fire.

Source: <http://www.fox23.com/news/local/story/Meth-Lab-Causes-Massive-Apartment-Fire/00NYpb6NJEypb0DYlkb7g.csp>

67. *November 11, Tallahassee Democrat* – (Florida) **Islamic Center of Tallahassee damaged in morning blaze.** The Islamic Center of Tallahassee, Florida, was damaged in a fire November 11, according to fire department officials. Firefighters responded just before 1 a.m. and found an outer wall engulfed in flames. They quickly put out the fire and prevented it from spreading inside the building. The cause is under investigation, but fire officials believe it started after a lit cigarette was discarded near mattresses stacked outside the center. The building was unoccupied at the time, and no one was hurt. Damage was estimated at \$10,000.

Source:

<http://www.tallahassee.com/article/20101111/BREAKINGNEWS/101111006/Islamic-Center-of-Tallahassee-damaged-in-morning-blaze>

68. *November 11, Sioux Falls Argus Leader* – (South Dakota) **Fire forces evacuation of building at Best Western Motor Inn in Mitchell.** A fire November 11 caused



extensive damage to at least 2 rooms at the Best Western Motor Inn in Mitchell, South Dakota, and displaced several people for the night. Firefighters were called to the motel on S.Burr Street around 7:30 p.m. and found smoke coming from the south building, said the chief of public safety. At least two rooms had extensive fire damage. No injuries were reported, but the fire forced the evacuation of the building for the night, which has approximately 40 rooms.

Source:

<http://www.argusleader.com/article/20101111/UPDATES/101111040/1052/OPINION01>

69. *November 10, San Jose Mercury News* – (California) **San Jose: 15 people sent to hospital after chlorine leak at indoor pool.** Fifteen people, most of them children, were rushed to San Jose, California, hospitals for evaluation November 10 after being exposed to a chlorine leak at an indoor swim club. The incident at De Anza Cupertino Aquatics Swim Center on South De Anza Boulevard triggered a hazardous materials response from the San Jose Fire Department, but the chlorine fumes were confined to the pool water and air around the pool, a San Jose Fire Department captain said. He said 16 people “had some type of respiratory symptom, and 15 were transported to hospitals” for evaluation. He said the victims all had “respiratory issues” from exposure to the higher concentration of chlorine. The chemical had built up in a pipe that leads to the pool, but broke through November 10, causing the higher concentration of chlorine in the pool and chlorine fumes to rise in the air. The incident was reported just before 2 p.m., and the fumes were cleared from the swim center a short time later.

Source:

[http://www.mercurynews.com/ci\\_16576500?source=most\\_email&nclick\\_check=1](http://www.mercurynews.com/ci_16576500?source=most_email&nclick_check=1)

For more stories, see items [4](#) and [70](#)

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## **National Monuments and Icons Sector**

70. *November 11, WDSU 6 New Orleans* – (Louisiana) **Fire destroys historic Houma church.** Fire department officials in Houma, Louisiana, are investigating an early-morning fire that destroyed St. Matthew’s Episcopal Church at the intersection of Barrow and Belanger Streets around 3:41 a.m. November 11. Officials said the church was completely engulfed in flames. One building used for the church’s school — which serves elementary students from kindergarten through seventh grade — was destroyed. Witnesses reported seeing flames up to 100 feet in the air. The state fire marshal responded to help with the investigation. St. Matthew’s Church is on the National Register of Historic Places.

Source: <http://www.wdsu.com/news/25757057/detail.html>

71. *November 10, Harrisburg Daily Register* – (Illinois) **Forest Service: Grassy Knob fire soon will be contained.** The Grassy Knob Fire on the Shawnee National Forest in Illinois remains at 409 acres and will be 100 percent contained by 6 p.m. November 10,

according to a release from the U.S. Forest Service (USFS). Most of the resources were demobilized that evening. Firefighters will remain on site to patrol and monitor the fire until the next rain event. The cause of the fire is under investigation. A closure order for the fire area has been issued by a forest supervisor that requires the public to stay out of the area due to safety concerns. Fire personnel and emergency vehicles will be in the area and will need unencumbered access to the fire, according to the USFS release. Source: <http://www.dailyregister.com/newsnow/x647560454/Forest-Service-Grassy-Knob-fire-soon-will-be-contained>

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## **Dams Sector**

72. *November 12, Canadian Press* – (International) **Flood threat eases in southwestern, N.S., as evacuated families return home.** The flood threat is abating in rain-soaked areas of southwestern Nova Scotia, Canada, as water levels recede on most rivers and lakes and the forecast calls for clear skies. Nova Scotia Power crews reported November 11 that pressure had eased on the Vaughn Lake dam after recording a drop of about 25 centimeters. They planned to inspect it and gradually reduce the flow through the gates. A local state of emergency was lifted in the community of Quinan where several people were forced to flee last weekend after a record 250 millimeters of rain fell on the area. They, along with four families who live near the Carleton dam, were expected to start returning to their homes. Source: <http://www.winnipegfreepress.com/canada/breakingnews/flood-threat-eases-in-southwestern-ns-as-evacuated-families-return-home-107283703.html>
73. *November 12, UPI* – (International) **Hungary's toxic sludge reaches Ukraine.** Water contaminants from a toxic discharge from an aluminum plant in Hungary have reached Ukrainian waters, scientists discovered. Scientists at the Ukrainian Scientific Center for Sea Ecology found that polluting agents from an October industrial accident reached Ukraine, the National News Agency of Ukraine reports. Toxic sludge reached a tributary of the Danube River after leaking from a chemical plant about 100 miles west of Budapest. The plant held toxic byproducts left from the conversion of bauxite to aluminum. Around 24 million cubic feet of toxic red mud covered Hungarian buildings in October, leaving at least seven people dead and injuring more than 120 others. The Hungarian government declared a state of emergency in three counties close to the spill, and authorities suspended work at the aluminum plant. Ukrainian environmentalists reported that the level of contamination in area waters was considered high, but not critical enough to warrant an extreme threat to public health. Source: [http://www.upi.com/Science\\_News/Resource-Wars/2010/11/12/Hungarys-toxic-sludge-reaches-Ukraine/UPI-65911289561914/](http://www.upi.com/Science_News/Resource-Wars/2010/11/12/Hungarys-toxic-sludge-reaches-Ukraine/UPI-65911289561914/)
74. *November 12, Associated Press* – (Minnesota) **Slow process to remove old Minnesota dams.** Minnesota has hundreds of aging dams that are no longer needed, some in danger of failing. The dams were built in the early 1900s to run sawmills, make electricity, create lakes, and control flooding. The state Department of Natural

Resources (DNR) has identified about 100 dams that need to be torn down, repaired or modified. And, the agency is working against time as it expects more dam failures like the one in Oronoco earlier this fall. Minnesota Public Radio News said the DNR receives \$2 million per year to work on the dams, so only 17 have been removed and 25 have been modified to improve safety and wildlife habitat.

Source: <http://www.ksfy.com/Global/story.asp?S=13491178>

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To report cyber infrastructure incidents or to request information, please contact US-CERT at [soc@us-cert.gov](mailto:soc@us-cert.gov) or visit their Web page at [www.us-cert.gov](http://www.us-cert.gov).

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